

Dear Always Care,

When I met Ellie, I knew that my mother-in-law was in good hands. Ellie explained very clearly the Always Care process to get an aide, the cost, and the paperwork. She was patient and answered our questions with knowledge.

The aides were dedicated to their job. They were punctual and efficient. They were pleasant and took care of my mother-in-law very well. They were attentive all the time especially when my mom was in the shower. After the shower, the aide gave her back massage with lotion, and my mom loved it!

Your company has great customer service. One time there was a discrepancy with the insurance. You figured it out and afterward there was not discrepancy at all with our insurance.

I would recommend Always Care!

Sincerely,

Sheila Parks